

(HAULAGE CONTRACTORS) LTD

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DVSA Authorised Testing Facility Terms & Conditions

Payment

Due to the requirement imposed by DVSA on ATFs to pay in advance for test slots, it will be necessary for all test fees to be payable in advance at the time of booking. Payment can be made by debit or credit card, either in person or over the phone, or by cash. Prefunded account and payment by bank transfer can also be discussed. Any differences between the type of test booked and the actual test carried out will be chargeable.

Cancellation

Please note if you cannot keep your appointment you must give at least 7 working days' notice to avoid loss of fee. Working days are Monday to Friday except bank holidays. For example, for a test on a Monday you would be required to cancel on the Wednesday 2 weeks previous to allow for 7 full days of notice. If insufficient notice is given the full charge (test fee and lane fee) will be made and no refund will be given. This also applies to any "no shows".

Booking Conditions

For every test the driver/presenter will be expected to comply with all site health and safety requirements, including the wearing of any necessary protective equipment.

On the day of the test you must ensure that:

- Your vehicle is clean enough to examine, fully roadworthy and has sufficient fuel to carry out the test.
- The VIN/chassis number is firmly attached and legible.
- The driver and vehicle arrive at least 15 minutes before the test time and follow the instructions of testing staff.
- The vehicle does not emit substantial quantities of smoke.
- Any door, tailgate, boot lid, fuel cap, floor coverings or other device capable of being opened or accessed is not locked or fixed in such a way that a thorough check cannot be carried out.
- The vehicle or its contents is not in such a condition that any meaningful check would risk endangering anyone or damaging the vehicle or any other property.
- In the interest of safety you do not bring any animals (including pets) or children less than 16 years to the test station.
- Under no circumstances should you use a mobile phone when driving a vehicle or assisting with the inspection.

LGV and Trailers - Special Notes

A full list of the requirements for the presentation of vehicles is contained on form VTG12 available from any DVSA test station, or full details can be found on the

DVSA Test Booking Conditions website; if any of these conditions are not met the fee is forfeited and the vehicle will not be tested.

Please bring these documents with you on the day of the test:

- Current test certificate.
- The current plating certificate or for an unregistered vehicle both type approval documents.
- A legible ministry plate displayed and permanently fixed on the vehicle.
- The ministry identification mark is clearly displayed and permanently fixed on trailers.

Loading of Vehicles

- For the purpose of the brake test the load must exceed 65% of the gross vehicle weight or the maximum GB weight, if this is lower. It is an offence to use a vehicle on the road if the weights shown on the plating certificate are exceeded. A test may be refused if a test location cannot carry out a satisfactory brake test. You are therefore strongly advised to comply with the loading instructions shown below;
- Three axle tractor units fitted with air suspension on any of the rear axles must be presented in the laden condition if full braking force on the additional axle is related to the load on the drive axle. To provide sufficient load, such tractor units must be coupled to a semi-trailer loaded so that the drive axle is loaded at, or very close to the plated weight shown on column 2 of the plating certificates and the plate.
- You are strongly advised to present the following vehicles laden: Any multi axle vehicle or trailers (excluding 3 axle semi-trailers) with a bogie weight exceeding 10000kg; vehicles or trailers on which our load simulator cannot be applied above the axles because of the construction of the vehicle. For example, tankers, livestock carriers (livestock is not acceptable as a load for test purposes), or vehicles equipped with large tail lifts, heavy tailgates or long rear overhangs. The only exception to the above will be vehicles or trailers classified as carrying dangerous goods or hazardous substances that cannot be loaded with a safe load.

PSV - Special Notes

A full list of requirements for presentation of vehicles is contained on form VTP12 available from any DVSA test station – if any of these conditions are not met the fee is forfeited and the vehicle will not be tested. Please bring your current test certificate on the day of the test.